

A CHECKLIST FOR YOUR INFORMATION SECURITY PROGRAM

Each Bank must implement a "comprehensive written information security program that includes administrative, technical and physical safeguards appropriate to the size and complexity of the bank and the nature and scope of its activities".

- Establish Management Accountability (who's in charge?)
- Involve the Board of Directors (or a committee) to:
 - Oversee development, implementation and maintenance of information security program
 - Approve written information security program
 - Receive periodic reports on effectiveness of the adopted program
- Assess Risks to Customer information--Electronic and physical information
 - What information is being stored? Determine relative sensitivity
 - Where is the information stored?
 - How is it stored?
 - What are the access points to the information?
 - Who could have access?
 - Who should have access?
- Draft or revise Information Security Program based on Assessment in
- Implement Program and train all employees
- Oversee Service Providers
 - Are all contracts in writing? (July 2003, grandfather period ends)
 - Are there confidentiality/security commitments?
 - Can Bank monitor compliance with confidentiality/security commitments?
 - Has the Bank accomplished appropriate due diligence in choosing provider?
- Monitor Compliance with the Information Security Program
- Create Flexibility in the Program to respond to technology changes, threats. product development, etc.